

TERMS AND CONDITIONS | SHORT TERM RENTAL AGREEMENT

- 1.0 All properties are let on a self-catering basis. Welcome packs are available on request but must be booked two weeks in advance of arrival. Please enquire for details.
- 2.0 A non-refundable deposit of 50% of the total booking fee is payable on confirmation of booking. The balance will be payable eight weeks prior to the commencement date of the rental period.
- 3.0 Guests may have access to the property no earlier than 15.00 hours on the start date of the rental period and must vacate the property by 10.00 hours on the date of departure unless agreed otherwise by prior arrangement.
- 3.1 The number of guests may not exceed the accommodation for the property stated on our web site nor the number stated on the rental agreement. Spanish Home Zone reserves the right to terminate any rental agreement in regard to infringement of this condition whereupon rental guests must vacate the property without any refund.
- 4.0 While reasonable care has been taken to ensure the health, safety and security of guests, neither Spanish Home Zone, the property owners or agents acting on behalf of the rental of properties in our portfolio are liable nor can be held responsible for any losses, damage, incidents, accidents or personal injuries during the rental period or arising from the rental of the property whether on or off the property.
- 5.0 We, the guests, agree to pay Spanish Home Zone a key/damages deposit of € 200,00 on handover of the keys. The deposit will be returned in full to the guests subject to completion of key return, property inspection and any adjustments necessary for damage, breakages or otherwise. Please advise us of any damages or breakages that occur during your stay. If you can't replace a broken item (on a like-for-like basis), let us know so that it can be replaced or repaired for the enjoyment of future guests and the owners of the property.
- 6.0 Should you lock yourselves out of the property you will be subject to a € 25,00 call-out charge (€60.00 between 22.00 and 08.00 hours). Should a locksmith be required to gain access (e.g., if keys are in the lock inside) or if keys have been lost then the guests will be charged accordingly.
- 7.0 A 'meet and greet' service is provided as an inclusive part of the rental fee. However, for arrivals and departures between 20.01 and 07.59 hours a € 30,00 surcharge will be made for each arrival/departure.
- 8.0 Most of our holiday rental properties are located in established residential areas. Rental guests agree to respect the privacy and environment of those residents who may or may not be on holiday. If your property is part of a community development, you must agree to abide by the community rules for that property and urbanization.
- 9.0 If you use the oven or barbecue supplied with your rental property, you agree to return them in a clean condition in preparation for the next guests. Failure to do so will incur a € 30,00 cleaning charge. All household rubbish to be cleared prior to departure.